



What can VisiCom do for your practice?

VisiCom is designed to meet the needs of dental and medical practices and provide instant message comprehension. Its fundamental objectives are to tell people where to see their next patient and to announce patient arrivals.

- **CALL FOR AN EXAM**

This is the most widely used and useful VisiCom function

- The hygienist calls the dentist for an exam after completing the checkup or cleaning

- **SIGNAL THE NEXT PROVIDER**

For some medical practices, this is the primary communication objective

- The optometrist calls for contact lens or frame fitting after completing the exam

- **KNOW EXAM ROOM SEQUENCE**

Maintain steady workflow, reduce patient waiting time and see more patients by improving your ability to deal with periods of peak activity

- In addition to knowing where to see the next patient, providers are aware at all times how many patients are waiting to be seen, and in what order to see them

- **SIGNAL FOR A PROCEDURE OR AN INSTRUMENT**

Invaluable when you need someone to perform a procedure or bring you something

- The dermatologist signals for the nurse to come to the exam room to perform a biopsy
- The dentist signals a request to bring the intra-oral camera or the nitrous cart

- **CALL FOR AN ASSISTANT**

Signal your assistant you're ready for her

- The novocaine has taken effect and the dentist is ready to begin surgery

- **ANNOUNCE A PATIENT HAS ARRIVED**

For some practices, this is the most important or even the only function they use

- Reception calls for an assistant to come to the waiting room and escort the patient to the exam room

- **SET AN IMPRESSION TIMER**

Set a timer to page someone to return to the room

- Dentist takes an impression, set timer to automatically signal him to return when time elapses
- Ophthalmologist dilates patient's eyes, set timer to automatically signal nurse when time elapses

- **SEND A MESSAGE REPLY**

Acknowledge or divert messages

- Dentist acknowledges page to see the next patient but signals extra time is needed
- Signal "take a message, I can't come to the phone"

- **ANNOUNCE A PHONE CALL**

- Inform staff of incoming phone calls