Announcing...
VisiCom 4000

VISUAL · PAGING · SYSTEM

Room

Timer

Clear

Next | Menu | Status | Meet at

G1

ROOM 1

R Dr Redford   R Receptionist
V Dr Victor   X X-Ray tech
G Dr Green   I Intraoral cart
A Assistant   W Wait 5 min

VISICOM

R V G A R X I W

1 14 3 4 5 6 7 8
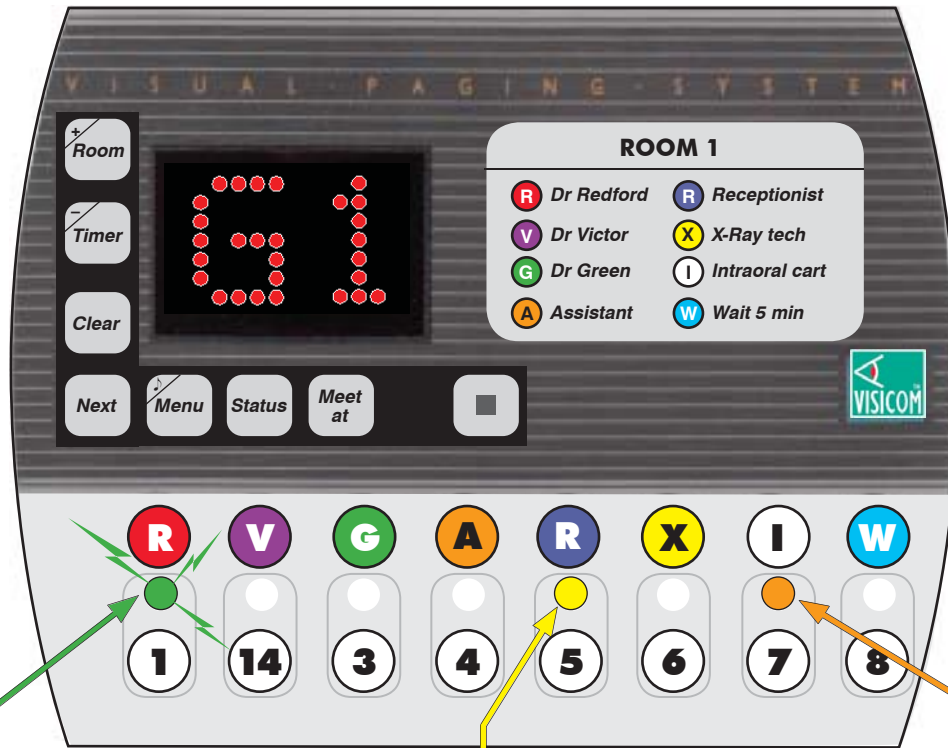
Flashing green 1
Dr. Green (green)
is needed in room 1

Solid yellow 5
X-Ray tech (yellow)
is in room 5

Solid orange 7
Assistant (orange)
is in room 7

New, color light bar shows everything at a single glance!

VisiCom 4000 is the fourth-generation, nonverbal paging system for dental and medical practices. In addition to one-button-press simplicity, new VisiCom units sport *these* **NEW** *major advances...*

NEW

New color display shows everything that's happening in the practice

VisiCom's newly added, color-based LED bar shows complete status of the entire practice. With it, staff will know at a glance all paging and location activity. Consider the example on the previous page with three simultaneous messages. As shown, Dr. Green, (whose assigned color is green), is needed in room 1. The X-Ray tech is currently located in room 5 and the Assistant is currently located in room 7. It's simple, yet powerful.

• Rock-solid Zigbee radio technology

Advanced Zigbee mesh network protocol provides dependable wireless message performance regardless of age or other physical characteristics of the building. Plug and page performance is guaranteed with **VisiCom**4000, irrespective of construction challenges. Even practices that span more than one floor work reliably with no room-to-room wiring by employing simple plug-in signal boosters.

Designed for dental and medical offices...there's simply no better way to run a professional practice!

• Simplicity...VisiCom's primary distinction

Designed specifically to meet the communication needs of dental and medical practices, VisiCom has become an industry leader. Messages are sent and acknowledged with the simple touch of one button.

> The key to VisiCom's long-term success is *instant message recognition*. **VisiCom**4000's ability to utilize people's initials..."**J**" for Dr. **J**ohnson, "**S**" for **S**usan, and so on, is a significant enhancement to simplicity and instant message recognition.

For example, let's assume the doctor's last name is Baker; VisiCom units could be set up for his messages to start with the letter "**B**". He can then read and understand the following page to come to room **3** at a moment's glance...

MEANING: "Dr. Baker needed in room 3"

It's instant; it takes no time at all. In fact, it's a real "no brainer", and that's VisiCom's strength. When a message is viewed, it's understood instantly, without breaking the concentration or taking focus away from the patient.

Where is doctor Jones?

The *Find* function is enhanced in **VisiCom**4000. Every Room button also serves as a check-in button.

Press the button below your flashing LED to check into a room
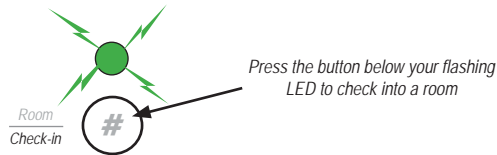
Room
Check-in
#

When checking into a room, the staff member's LED on the display bar changes from blinking to solid. As shown below, a *Green* LED solidly illuminated above room number 4 indicates where person "*Green*" is located.

NEW Chime Control

VisiCom4000 has several chiming options to meet a practice's needs, including:

- A volume control on each VisiCom unit
- Optional silent operation
- Automatic repeat chiming (for emphasis)
- Seven distinctive chime tones
- Each distinctive tone assignable to an individual
- *Privacy* feature allows chimes in an area to sound only for selected individuals

Chime *privacy* eliminates one of the major drawbacks to light systems, that is, *everyone* has to look *every* time there's a message to see who it's for. Light systems' excessive distractions have influenced physicians to "tune out" chime tones. As a result, light systems can fall into disuse eventually because doctors ignore the interruptions. With VisiCom's simple *privacy* settings, however, excess distractions are eliminated, and providers don't have to tune out others' messages.

• Mounting Options

Because they are wireless, VisiCom units are often used in existing facilities. In addition, VisiCom units are equally well-suited to remodelling and new construction. In fact, it's a true benefit to have the ability to conduct a risk-free trial in an existing office before moving to a new facilty. Practices can ensure VisiCom meets communication objectives, and gain the advantage of having actually used the system before simply plugging units in at a new facility....with no expensive, permanent wiring requirements...and begin to page immediately upon move-in.

An important decision is how units will be mounted. They can be set on a counter, mounted to a wall, or mounted subsurface, within a wall or cabinet.

On counter   Wall mounted   Flush mounted

It's much easier to choose a mounting approach after using the system before building a new office. Whatever the mounting decision, VisiCom units easily adapt to match your requirements, and the various mounting options can be mixed in any combination. The very same VisiCom unit that was once on the countertop can later be surface-mounted on a wall or cabinet with the optional VisiCom Wall Mount Bracket.

VisiCom Wall Mount Bracket

Constructed of heavy-gauge stainless steel, the bracket holds a VisiCom unit firmly to prevent movement when

buttons are pressed. Likewise, the same unit that was used on a counter can be later converted to a built-in with the optional VisiCom **Flush Mount Kit**. Remounting...rearranging...relocating...reconfiguring...total flexibility with VisiCom...and, best of all, no expensive permanent wiring!

• Personalized Chimes

Using VisiCom's *Distinctive Chime* feature, staff knows when a message is for one of them immediately when they hear their distinctive tone. They won't be distracted by messages for other providers because VisiCom's seven *Distinctive Chime* tones are programmable. What's more, VisiCom's simple to use *Privacy Settings* make it possible to control, on a room-by-room basis, which and whose messages chime, and which and whose are silent. With seven distinctive sounds, staff can quickly recognize their messages without even looking at the display.

• Emphasized Messages

Any message can be emphasized by pressing an individual's button first once and then a second time, or, in an urgent situation, a third time. Messages can be emphasized when the message is originated, or later when a button is pressed a second or third time after any number of minutes with the same results. Emphasized messages rechime each instance they appear in the continuous display rotation. However, this rechiming can be deactivated if desired. Optional three press "come immediately" messages temporarily supplant all other non-urgent messages and chime nonstop until someone responds

• Patient Sequencing

VisiCom provides a large, two-character display. Messages can be read from across the room and every message is simple to understand...**G4**: Dr. Green come to room **4**.

A significant advantage of the two-character display is its ability to discreetly and rapidly convey multiple messages that are simple to understand. In the continous repeating-loop display, after the first message shows, the second is shown for a moment, then the third message and so on until all messages have been shown. Next, VisiCom displays the icon "**✳✳**", which indicates the end of the message list. Thanks to this end-of-list icon, VisiCom conveys the actual message arrival sequence. For example, **G4**...**G3**...**G2**...**✳✳** says Dr. Green has three patients waiting and they were paged in this order: first room 4, then room 3 and finally room 2.

• Resequencing

Dr. Green's sequence, **G4**...**G3**...**G2** can also be modified. By pressing Dr. Green's button a second time in room 2, that message becomes emphasized and thus moved to

the start of the display rotation, after which, the sequence is displayed as **G2**…**G4**…**G3**…✶✶. Neat!

- **Bring NO$_2$ cart**

  Using preassigned codes, this feature provides for paging staff members to honor a predesignated request. *Button presses:*

  Meaning: "Bring NO$_2$ cart to room 3"
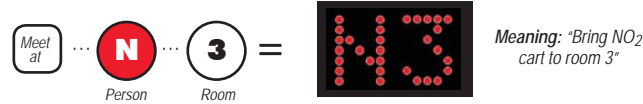
- **Use initials to page**

  With **VisiCom**4000, any letter of the alphabet can be designated to page each person. For example, **S** to page **S**usan and **P** for **P**aul. Alternately, use **X** to page for an **X**-Ray. The letter assigned to each button is fully programmable.

- **Personalized overlays**

  VisiCom4000 units feature a clear top layer sheet with staff names and initials printed on it. Designed for dentistry, this overlay will withstand countless daily cleanings, yet remain new-looking. The secret…the names are printed on the back of this thin, clear material, so the ink is printed indelibly. This sheet sits on top of the unit and is held firmly in place by a removable plastic retaining ring.

- **Specialized Codes**

  B3 would normally be a page for **B**etty to come to room **3**. Alternately, it could be prearranged to be a page for a procedure or an instrument. You and your staff might have agreed **B3** means you need the **B**ooster seat in room **3** (instrument) or, if you're a dermatologist, it could mean the patient in room **3** needs a **B**iopsy (procedure).

- **Large Practices**

  In large practices, units can be programmed to completely restrict messages to just one person. Such *Total Restrictions* can even be set on the go. As a staff member enters a room, he or she simply holds their button for two seconds, and the VisiCom unit will only chime and display messages that apply to that person. When the next provider enters the room and holds their button, the unit displays just their messages.

  VisiCom *Pro* is an option available for very large practices. It has unique features designed to meet the needs of practices with up to 99 providers.